



Placements SRHU <placements@srhu.edu.in>

Opening at iEnergizer (Flipkart-INBOUND) - For SRHU Campus

6 messages

Bipin Duklan <Bipin.duklan@aptaracorp.com>
 To: Placements SRHU <placements@srhu.edu.in>

Thu, Oct 26, 2023 at 11:29 AM

Dear Placement Team,

We are looking for **Customer Service Executive – Operations** for the Flipkart inbound process. Below is the JD for your kind understanding.

1	Name of the Company	iEnergizer (Flipkart-INBOUND)
2	Office Address	3rd Floor, Doon Express Business Park, Saharanpur Road, Dehradun.
3	Date of Drive	Will Decide soon.
4	Company Profile	<p>iEnergizer is a global provider of Business Process Outsourcing (BPO) solutions, from customer service and collections to chat, claims, and investor relations.</p> <p>Our BPO capabilities help companies increase operating website that writes essays for you efficiently through cost-effective, value-generating customer contact and back-office processing centers.</p> <p>Founded in 2000, iEnergizer employs over 12,000 employees in 11 delivery centers on six continents. Our service personnel is among the most well-trained subject matter experts in the industry, and our staff and customer retention rates are among the highest.</p>

iEnergizer provides strategic outsourcing to the world's leading banking, healthcare, publishing, legal, financial services, gaming, and utility companies, including:

Business Process Outsourcing Services

- Account Receivable Management
- Customer Lifecycle Management
- Back Office Support
- Human Resource Outsourcing
- Inventor and Shareowner Services
- Market Research and Analytics
- Quality Assurance and Testing
- Sales and Fulfillment
- Technical Support

Content Delivery Services

- K-20 Education
- Publishing & Conversion Services
- Corporate Learning & Performance
- IT Services
- Data Management Services
- Customer Lifecycle Management

Our teams work as an extension of your brand and operations. Being a mid-sized company enables us to offer clients the best of both worlds the resources required for a scalable BPO environment and an infrastructure that allows for nimble, customer-focused partnerships.

5	Company Website	https://www.ienergizer.com/
6	Stream Required	Under Graduate or any Graduate
7	Eligibility Criteria	Good communication skills, written & spoken. Good Command over English and Hindi. Good knowledge of English grammar.
8	Batch	2023-24, pass-outs can also apply.
9	Position	Executive Customer Service
10	Requirement	1. Any Graduate.

		2. Excellent Communication and Interpersonal skills. 3. Good English Hindi Speaking.
11	Job Profile	1. Resolve customer complaints via Call. 2. Respond promptly to customer inquiries. 3. Make sure that customers' Issues are attended to and all their concerns are resolved immediately.
12	Job Location	Dehradun
13	No. of Vacancies	100
14	Pay Package	2.16 L
15	Placement process	PI Screening, Language Test, Final Round

For placements drive please ensure at least a strength of 60 students from all streams. Please connect with the nearby colleges for additional participation.

If possible we will conduct the recruitment drive before Diwali.

Regards,

Bipin Duklan

Human Resource | Dehradun

APTRA

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www.aptaracorp.com

Placements SRHU <placements@srhu.edu.in>
To: Bipin Duklan <Bipin.duklan@aptaracorp.com>

Fri, Oct 27, 2023 at 9:44 AM

Dear Bipin Sir,

Please accept my sincere thanks for the information.

It will surely be an honour for us to have your team in our SRHU campus for the Campus recruitments on a mutually agreed date, preferably before the Deepawali breaks of our students.

To ensure targeted participation, we will also reach out to students from nearby institutions. We'll share the relevant student details with you at the earliest.

We connect with you with details of students as soon as possible.

Looking forward to a long term mutually beneficial association with your organization,

With warm regards,

--

Placement Cell,

Farhan Ali Khan, Placement Officer

Swami Rama Himalayan University,

Swami Ram Nagar, Jolly Grant Dehradun.

Contact -0135 -2471263

Mob. 7055213612

www.srhu.edu.in

7/25/25, 10:03 AM

Swami Rama Himalayan University Mail - Opening at iEnergizer (Flipkart-INBOUND) - For SRHU Campus

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Bipin Duklan <Bipin.duklan@aptaracorp.com>
To: Placements SRHU <placements@srhu.edu.in>

Fri, Oct 27, 2023 at 3:50 PM

Hi Farhan,

Thank you for showing interest.....please let me know can we schedule a campus drive on 10th Nov.

Please Confirm.

Regards,

Bipin Duklan

Human Resource I Dehradun

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Placements SRHU <placements@srhu.edu.in>
To: Bipin Duklan <Bipin.duklan@aptaracorp.com>

Fri, Oct 27, 2023 at 4:12 PM

Dear Bipin Sir,

We will let you know as soon as possible.

With warm regards,

Farhan

[Quoted text hidden]

Placements SRHU <placements@srhu.edu.in>
To: Bipin Duklan <Bipin.duklan@aptaracorp.com>

Mon, Nov 6, 2023 at 9:33 AM

Dear Bipin Sir,

With reference to the trail mail, this is to kindly confirm that we can conduct the drive on November 10, 2023 at SRHU as desired.

Please guide us for the arrangements to be made for the drive:

- No of officials who will visit the campus for the drive
- Logistic arrangements for the language test (whether laptop /camera would be required for the exam or it will be offline exam

PFA the list of 73 students interested for the profile from SRHU and nearby institutions.

Looking forward to your kind guidance,

With warm regards,

Farhan

[Quoted text hidden]

 **Students for ienergizer drive.xlsx**
160K

Bipin Duklan <Bipin.duklan@aptaracorp.com>
To: Placements SRHU <placements@srhu.edu.in>

Mon, Nov 6, 2023 at 11:33 AM

Hi Farhan,

Thank you for confirming the drive date. From the company four HR executives will be there and will declare the process on the same date. We don't require computers, the language test will be done on students' mobile. Please arrange four cabins for the PI.

Regards,

Bipin Duklan

Human Resource I Dehradun

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