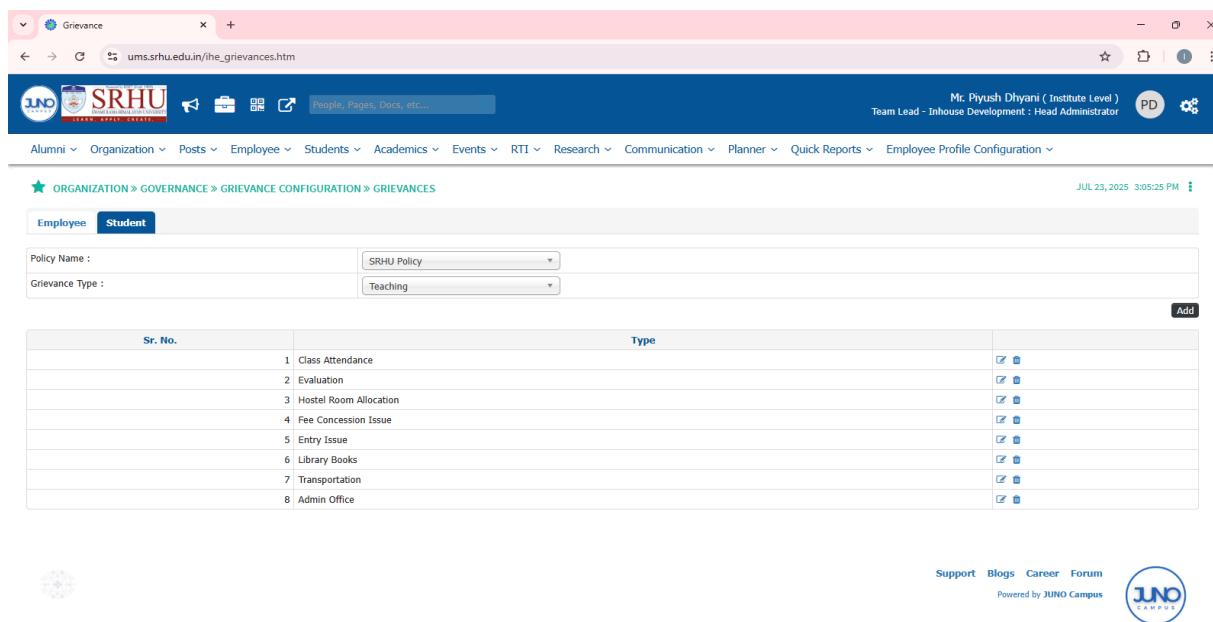


[CORE] Facilities [FC]

Sub Criteria 4.1

FC 7: Management Information System

ONLINE GRIEVANCE REDRESSAL



The screenshot shows a web-based application for managing grievances. At the top, there is a header with the university's logo and name. Below the header, a navigation bar includes links for various university departments and a search bar. The main content area is titled 'GRIEVANCE' and shows a table of grievance types. The table has columns for 'Sr. No.' and 'Type'. Each row contains a list of grievance types, such as 'Class Attendance', 'Evaluation', etc., each with a checkbox and a trash icon. The table has 8 rows. At the bottom of the table, there is a 'Add' button. The footer of the page includes links for Support, Blogs, Career, and Forum, and a note that it is powered by JUNO Campus.

Sr. No.	Type
1	Class Attendance
2	Evaluation
3	Hostel Room Allocation
4	Fee Concession Issue
5	Entry Issue
6	Library Books
7	Transportation
8	Admin Office



Swami Rama Himalayan University

NAAC A+

स्वामी राम हिमालयन विश्वविद्यालय

Swami Rama Himalayan University

Grievance ums.srhu.edu.in/ihe_grievances.htm

People, Pages, Docs, etc...

Mr. Piyush Dhyani (Institute Level)
Team Lead - Inhouse Development : Head Administrator

Alumni Posts Employee Students Academics Events RTI Research Communication Planner Quick Reports Employee Profile Configuration

★ ORGANIZATION » GOVERNANCE » GRIEVANCE CONFIGURATION » GRIEVANCES

JUL 23, 2025 3:34:13 PM

Employee Student

Policy Name : SRHU Policy

Grievance Type : Other

Add

SrNo.	Type
1	Workplace Conditions
2	Leave and Attendance Issues
3	Discrimination and Harassment
4	Research-related Issues
5	Performance Appraisal
6	Procedural Delays
7	Interpersonal Conflicts / Misconduct
8	Welfare and Benefits
9	Cultural or Social Sensitivities
10	Miscellaneous Administrative Lapses
11	Facilities Outside Office Space

Support Blogs Career Forum
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